



**Two decades on...**

**Twinning arrangements,  
institutional strengthening, legal  
reforms...**

**Have donor governance programs  
worked?**



**“Insufficient domestic demand for better performance or reform is one of the most important obstacles to institutional development”.**

AusAID, 2007

Key thought leaders : Francis Fukuyama, John Gaventa

# Social Accountability



**Bottom-up accountability, bottom-up reform,  
constituencies for reform, democratic governance,  
demand-side reform, demand-side governance**

**What is it? Any activity that promotes  
direct engagement between  
communities and government for  
better government performance**

# Examples of Social Accountability



**Participatory budgeting (Brazil pioneer)**

**Budget monitoring**

**Social audits**

**Community Scorecards**

**Citizen Report Cards (India pioneer)**

**Mandated spaces (eg CIMC, CSO policy making in Philippines)**

# MONITORING STANDARDS

AREA:

SERVICE/VENUE:

INPUT	STANDARD	ACTUAL	COMMENT
TEACHERS	PRI: 1:40 ECD: 1:20 SPC: 1:19 R U: (MR, HI, VI) 15:17:1:10	1:50 1:55 (Gr 1) 1:7-18 (Special Class)	<ul style="list-style-type: none"> <li>* Attention to pupils</li> <li>* Non-Readers in Class</li> <li>* Extra Self responsibility in taking care ofn with special needs</li> <li>* Having hot seat lessons</li> </ul>
TEXTBOOKS	1:1	1:1 E.T.F 1:2+ Other	<ul style="list-style-type: none"> <li>* Support from E.T.F.</li> <li>* Gr 3 only have Science bks</li> <li>* Content Subjects</li> </ul>
TOILETS	GIRLS 1:20 BOYS 1:25	GIRLS 1:100+ BOYS 1:	<ul style="list-style-type: none"> <li>* Total enrolment 1060</li> <li>* No incinerators</li> </ul>
FURNITURE/	1:1	1:1	* Furniture recently repaired
PERIODS OF INSTRUCTION	MIN: 40 P-PLW MAX: 47 P-PLW	MIN: 40 HRS <del>P-PLW</del> MAX: 50 HRS <del>P-PLW</del>	<ul style="list-style-type: none"> <li>* Lengthly sessions both morning and afternoon</li> <li>* Sports in the afternoon</li> </ul>
SUBJECTS.			
LANGUAGES	9 Periods plw	9 Periods plw	* Little time for practicals i.e. Agriculture, Computers, Art
MATHS	6 " "	6 " "	
OTHERS	12 " "	12 " "	

Locations RIVERSIDE SCHOOL Group GIRLS

SCORE CARD

	Symbols	Scores
Performance Measures from Group		
School with clean water to drink.		
School with enough teachers.		
Enough furniture		



# Health Impact



- **33% drop in under-five mortality**
- **20% increase in the utilization of outpatient services;**
- **58% increase in the number of deliveries by skilled birth attendant deliveries, and**

Source: Bjorkman and Svensson , 2009



# Education Impact



- Improved student test scores – average increase from 50-58<sup>th</sup> percentile
- Significant reductions in student and teacher absenteeism

Source: Zeitlin , 2011

# India mandated social audits 2005



- Rural Employment Act mandates:
- Village level social auditors present information on their audit results including corruption by officials and government required to take action on allegations